

Release Notes Scribe Adapter for Microsoft Dynamics AX

Release Date June 2, 2015

Requirements

- Scribe Insight 7.9.0 or later
- Microsoft Dynamics AX 4 Sp2 or Microsoft Dynamics AX 5 only, for Microsoft Dynamics AX 2012 or higher, Scribe recommends using the Adapter for Web Services
- An AX Business Connector user license per concurrent Microsoft Dynamics AX connection. This license is not part of Scribe's User Counting licenScribeTemplates.xpo that ships with the template.
- Microsoft .Net Framework 4 Full installed. Download .NET Framework from Microsoft or install it from the Scribe Insight Setup folder.

1 Notes:

- If you are upgrading to Dynamics AX 1.2.2, you must also upgrade to Scribe Insight 7.9.0. If you are not upgrading to Dynamics AX 1.2.2, do not upgrade to Insight 7.9.0.
- If .NET 4 is not available on your computer, Insight launches an installer to install the **Client** version of .NET 4. To correctly install the Scribe Adapter for Microsoft Dynamics AX, you must install the **Full** version of .NET 4.
- If the system you are connecting to requires a TLS 1.2 connection, you must install .NET 4.5.2 or later. Some Windows Operating Systems do not support TLS 1.2. See this Microsoft Blog post for additional information: <u>Support For SSL/TLS Protocols On</u> <u>Windows</u>.
- If you are upgrading from a previous version of the Scribe AX Adapter, see <u>Upgrade considerations</u> in this document.
- You must be logged into a user account with local administrator privileges to install this adapter.

For information about previous and future releases of the Scribe Adapter for Microsoft Dynamics AX, see the <u>Scribe Insight and</u> <u>Adapters Download Page</u>.

What's new in version 1.2.2

This version of the adapter:

- Represents a technical alignment with Scribe 7.9.0.
- Modifies the path to the adapter queues. See <u>Upgrade Considerations</u> for more information.

Fixes

Case #	Description
45881, 45885	D6589: We were clearing the record on update before setting our values
56189	D8320: Capitalization in dataAreaId field caused an error in Danish/Norwegian language versions of SQL.
58053	D8449/8499: Error occurred when adding a county value before adding a state value with a new contact.
63788	D9354: Error occurred when changing address type to Invoice.
65431	D9279: Error occurred with value in the Detail line - The value 'VIC' in field 'State' is not found in relating table 'States'
67321	D9616: When creating separate Publishers for different companies within a single AX instance, the MSMQ defined for the first company was used for all companies.
69505	D9776: Running CRMAddressToAX caused AX to stop running.

For details on a previous release, see the release notes for the Scribe Adapter for Microsoft Dynamics AX on the <u>Scribe Insight and Adapters</u> <u>Downloads</u> page.

Known issues

 You may need to change the AxService login user to a local administrator. After the first time the service logs in, it can be changed to the default user. For more information, see the following discussion on the Scribe Success Community: <u>After installing the</u> <u>Scribe Adapter for AX v1.1, my Scribe AXServiceHost service will not</u> <u>start.</u> If your site is configured with the AOS on a separate server from the .NET Business Connector, you must specify a user name and password to connect. If you try to connect using the "Use current user credentials" option, a logon error occurs. For more information, see Error opening data source Scribe.AXAdapter.AXDatabase. Unable to log on to Microsoft Dynamics AX

Upgrade considerations

 The paths to the adapter queues have changed and you must update your system security settings to include the new path. Modify these settings in the Scribe Console: expand **Security** and click the **Message Queues** tab, then move the new queues in the **Shared Message Queues** list.

If messages do not appear in the correct queues, verify that you have updated the paths.

- If your site is using the Dynamics AX to Dynamics CRM template, you must import the Scribe Adapter for Dynamics AX v1.2.2 xpo and reimport the ScribeTemplates.xpo that ships with the template.
- If you are upgrading from v1.0.1 or earlier releases of this Adapter, you must reconnect any AX connections to use the Windows service added in v1.1. Prior to v1.1, connections were handled through an IIS web service.
- Some systems may require you to reboot after installing the ScribeAdapterForMicrosoftDynamicsAXServer.msi. For more information, see <u>Error when attempting to start the</u> <u>Scribe.AXServiceHost service: Service cannot be started.</u> <u>System.ServiceModel.AddressAlreadyInUseException.</u>

Getting Help

Scribe is dedicated to providing information as quickly as possible to those who need it. We have created the <u>Scribe Success Community</u>, where you can find Scribe product information, engage in discussions with other Scribe users and Scribe employees. Searching for information does not require that you log into the Community. Logging in is required to begin a discussion or open a support case. See <u>Signing Up As A New</u> <u>Success Community Member</u>.

Always check <u>Scribe Help Library</u> for the latest version of Scribe's Help files.

Feedback

Scribe is very interested in hearing about your experiences with our products and documentation. We invite you to join the <u>Scribe Success</u> <u>Community</u>, where we welcome your comments and suggestions for improvements. See <u>Signing Up As A New Success Community Member</u>.