SCRIBE

Release Notes
Scribe Adapter for Microsoft Dynamics CRM

Version	5.5.2
Release Date	June 2, 2015

Requirements

▸ Scribe Insight 7.9.0 or later.

▸ Microsoft Dynamics CRM 4.0, 2011, 2013, or 2015

▸ You must be logged into a user account with local administrator privileges to install this adapter.

⚠️ If you are using Scribe Insight V 7.6.2 or earlier, do not upgrade the Adapter.

Additional Informaiton

▸ Integrations with Microsoft Dynamics CRM 2011/2013 require Windows Identity Foundation (WIF). Installing WIF may require a reboot. Review the physical machine requirements before installing. You can download WIF from http://msdn.microsoft.com/en-us/evalcenter/dd440951.aspx

▸ If you are using any Scribe templates, check the release notes for each template to verify that it is compatible with this updated Adapter. See the Scribe Templates and StarterPaks Download page for release information.

▸ If your site uses Scribe Publishers for Dynamics CRM, reconnect and save each Publisher to allow Dynamics CRM to discover Publisher updates. If you are using a Scribe Publisher for Dynamics CRM 4.0, you may receive an error when you reconnect. For information, see Error in refreshUserInfo(): IDispatch error #647 ADP Error info: was not expected. There is an error in XML document (2,2) in the Scribe Success Community.

For information about previous and future releases of the Scribe Adapter for Microsoft Dynamics CRM, see the [Scribe Insight and Adapters Download](#) page.

What's new in Version 5.5.2

This version of the adapter includes:

- Technical alignment with Scribe Insight 7.9.0
- Fixes various defects

Fixed Issues

Ticket #	Description
51253, 60839	D7414: DBLOOKUPs always performed a SEEK with ALL COLUMNS returned, causing performance issues.
60839, 61768	D9656: Long-running query locks system and caused error– The job was terminated because the Message Processor is non-responsive."
61204	D9017: ValidateOpen causing disposed CmDbConnection when it should not be disposed.
61215	D9005: Updates performed on CRM were going to the PubFailed queue with error – Message Query did not return results.
63056	D9070: Performing an Insert generated the error, "xx is not valid for valid value for customeridtype."
65561	D9302: Publisher did not publish all messages expected for the same entity.
66875	D9629: Mapping decimals with a precision greater than four caused an error: Input string was not in a correct format.
69525	D9693: ActivityFieldName Lookup link caused error - ActivityParty' entity doesn't contain attribute with Name = 'activityfieldname'
70347	D9774: Scribe Workbench stopped running when using CRM IFD connection as a target.
	D9429: All Deletes failed if the 'Skip pre-seek when the primary key is provided' option was not selected.
	D9588: Added the ability to create system-managed access teams and the ability to add members to those teams.
	D9740: When trying to remove a message from the CRM scribepublisherqueue table, the CRM publisher failed, most messages went to the CRMPubFailed, and an error occured - Error HRESULT E_FAIL has been returned from a call to a COM

component.

Known Issues

Case #	Description
43340	D5150: CRM 4 publisher - uncheck the Retrieve Entire Object and XML message shows OLD value
46590	D6319: Queries with child join and batch size below child count produce only 1 page of results.
47719	D6545: activityfieldname and activitytypecode fields don't show in source. These are virtual fields and by nature cannot be queried. They are used to add or update an existing activity party, but do not exist on the actual entity. They don't exist on the source table because they would always be null. **Workaround**: Resolve this issue via a DTS: 1. Seek on the activitypointer table with the activityId. 2. Store the activityTypecode in a target variable. 3. Create a fileLookup against the "participationtypemask" field in the activityparty table with a file using the following values: 1="from" 7="organizer" 2="to" 8="regarding" 3="cc" 9="owner" 4="bcc" 10="resources" 5="requiredattendees" 11="customers" 6="optionalattendees" The "regarding" entries will fail on entities with no such field (e.g., email).
48891	D6817: Running jobs using SQL scheduler with SP and crashed on run of second job When executing a DTS using the Workbench from the command line, the Dynamics CRM Adapter is incorrectly reading previous connection properties from the registry. These connection properties – the "last" connection properties entered in the connection dialog by the user – are used when the adapter connects in "silent mode", ie when jobs are run from the command line. **Workaround**: Use MessageProcessor.exe, rather than TWorkbench.exe, when executing jobs from the command line.
53844	D7917: CRM Publisher 2011 or 2013 - Changed Fields Only causes problems when numeric fields are "nulled"

- Error when using Annotation entity as a source with Dynamics CRM 4.x connection. This issue occurs only when configuring the Annotation source entity as a Single Data Object (D7659).

  Workaround: Configure source as a Custom Query.

  This is not an issue with Dynamics CRM 2011. For more information, see [Error when using Annotation entity as a source with Dynamics CRM 4.x connection](#) in the Scribe Success Community.

- When upgrading a plug-in Dynamics CRM Publisher from V 4.0 to V 2011, you must manually remove the 4.0 Publisher. For more information, see [Various errors concerning the Scribe Change History Plug-in](#) in the Scribe Success Community.

Getting Help

Scribe is dedicated to providing information as quickly as possible to those who need it. We have created the [Scribe Success Community](#), where you can find Scribe product information, engage in discussions with other Scribe users and Scribe employees. Searching for information does not require that you log into the Community. Logging in is required to begin a discussion or open a support case. See [Signing Up As A New Success Community Member](#).

Always check the [Scribe Help Library](#) for the latest version of Scribe's Help files.

Feedback

Scribe is very interested in hearing about your experiences with our products and documentation. We invite you to join the [Scribe Success Community](#), where we welcome your comments and suggestions for improvements. See [Signing Up As A New Success Community Member](#).