



Release Notes

Scribe Adapter for Microsoft Dynamics CRM

Version	5.5.3
Release Date	November 13, 2015

Requirements

- ▶ Scribe Insight 7.9.1 or later
- ▶ Microsoft Dynamics CRM 4.0, 2011, 2013, 2015, or 2016
- ▶ Microsoft .NET Framework 4.5.2 Full
- ▶ A Dynamics CRM account - Online, On-Premise, or Partner-Hosted
- ▶ A licensed Dynamics CRM user account with local administrator privileges



If you are using Scribe Insight V 7.9.0 or earlier, do not upgrade the Adapter.

Additional Information

- ▶ Integrations with Microsoft Dynamics CRM 2011/2013 require Windows Identity Foundation (WIF). You can download WIF from <http://www.microsoft.com/en-us/download/details.aspx?id=17331>. Review the physical machine requirements before installing.
- ▶ If you are using any Scribe templates, verify in the release notes if it is compatible with this updated Adapter. See the [Scribe Templates and StarterPaks Download](#) page for release information.
- ▶ If your site uses Scribe Publishers for Dynamics CRM, reconnect and save each Publisher. Reconnecting with a Scribe Publisher for Dynamics CRM 4.0, may cause an error. For information, see [Error in refreshUserInfo\(\): IDispatch error #647 ADP Error info: was not expected. There is an error in XML document \(2,2\)](#) in the Scribe Success Community.

For information about other releases of the Scribe Adapter for Microsoft Dynamics CRM, see the [Scribe Insight and Adapters Download](#) page.

What's new in Version 5.5.3

This version of the adapter includes:

- Technical alignment with Scribe Insight 7.9.1
- Support for Dynamics CRM Update 1
- New virtual field — vfRecordVersion. Mapping to this field enables you to use Optimistic Concurrency:
 - If the values match when you execute an update or delete, the record is updated
 - If the values do not match, a row error occurs

Fixed Issues

Ticket #	Description
64777	D7059: Only 1 record was deleted when deleting N:N relationships and Allow multiple updates/deletes is selected.
73219, 73794, 73802	D1663, D1727: Negative values mapped to custom float or decimal fields caused key fields to be null in rejected rows.
73405	D2884, D2892: Extra records are written to the N:N relationship table if a value in the source is not in a target.
73553	D3357: Upsert step caused rows to be rejected with the following message: System error with ID _____ does not exist.
73231	D7055: Trailing spaces were removed from data.
75059	D5418: Errors occurred when updating statuscode and statecode in one step: You can't activate an entitlement in the Active state. You can't deactivate an entitlement in the Draft state.
76357	D7874: Error occurred when setting status to fulfilled in Dynamics CRM Online: This message cannot be used to set the state of SalesOrder to Fulfilled. In order to set the state of SalesOrder to Fulfilled, use the FulfillSalesOrderRequest Request message instead.
77676	D5679: Error occurred when trying to update a status on an Opportunity to Open: Error: This message cannot be used to set the state of opportunity to Won. In order to set state of opportunity to Won, use the WinOpportunityRequest message instead.

For details about the previous release, see [Release Notes for the Scribe Adapter for Dynamics CRM, Version 5.5.2](#).

Known Issues

Case #	Description												
—	<p>D9490: Error occurs when mapping a team id to the ownerid field of an entity without mapping an owneridtype in an Update step:</p> <p>Systemuser with id = [guid] does not exist</p> <p>Workaround: Explicitly map the owneridtype.</p>												
43340	D5150: CRM 4 publisher - uncheck the Retrieve Entire Object and XML message shows OLD value												
46590	D6319: Queries with child join and batch size below child count produce only 1 page of results.												
47719	<p>D6545: activityfieldname and activitytypecode fields don't show in source.</p> <p>These are virtual fields and by nature cannot be queried. They are used to add or update an existing activity party, but do not exist on the actual entity. They don't exist on the source table because they would always be null.</p> <p>Workaround: Resolve this issue via a DTS:</p> <ol style="list-style-type: none"> 1. Seek on the activitypointer table with the activityId. 2. Store the activityTypecode in a target variable. 3. Create a fileLookup against the "participationtypemask" field in the activityparty table with a file using the following values: <table> <tr> <td>1="from"</td><td>7="organizer"</td></tr> <tr> <td>2="to"</td><td>8="regarding"</td></tr> <tr> <td>3="cc"</td><td>9="owner"</td></tr> <tr> <td>4="bcc"</td><td>10="resources"</td></tr> <tr> <td>5="requiredattendees"</td><td>11="customers"</td></tr> <tr> <td>6="optionalattendees"</td><td></td></tr> </table> <p>The "regarding" entries will fail on entities with no such field (e.g., email).</p>	1="from"	7="organizer"	2="to"	8="regarding"	3="cc"	9="owner"	4="bcc"	10="resources"	5="requiredattendees"	11="customers"	6="optionalattendees"	
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48891	<p>D6817: Running jobs using SQL scheduler with SP and crashed on run of second job</p> <p>When executing a DTS using the Workbench from the command line, the Dynamics CRM Adapter is incorrectly reading previous connection properties from the registry. These connection properties – the “last” connection properties entered in the connection dialog by the user – are used when the adapter connects in “silent mode”, ie when jobs are run from the command line.</p> <p>Workaround: Use MessageProcessor.exe, rather than TWorkbench.exe, when executing jobs from the command line.</p>												
53844	D7917: CRM Publisher 2011 or 2013 - Changed Fields Only causes problems when numeric fields are "nulled"												

- Error using Annotation entity as a source with a Dynamics CRM 4.x connection. This issue occurs only when configuring the Annotation source entity as a Single Data Object (D7659).

Workaround: Configure source as a Custom Query.

This issue is not seen with Dynamics CRM 2011. For more information, see [Error when using Annotation entity as a source with Dynamics CRM 4.x connection](#) in the Scribe Success Community.

- When upgrading a plug-in Dynamics CRM Publisher from V 4.0 to V 2011, you must manually remove the 4.0 Publisher. For more information, see [Various errors concerning the Scribe Change History Plug-In](#) in the Scribe Success Community.

Getting Help

Scribe is dedicated to providing information as quickly as possible to those who need it. We have created the [Scribe Success Community](#), where you can find Scribe product information, engage in discussions with other Scribe users and Scribe employees. Searching for information does not require that you log into the Community. Logging in is required to begin a discussion or open a support case. See [Signing Up As A New Success Community Member](#).

Always check the [Scribe Help Library](#) for the latest version of Scribe's Help files.

Feedback

Scribe is very interested in hearing about your experiences with our products and documentation. We invite you to join the [Scribe Success Community](#), where we welcome your comments and suggestions for improvements. See [Signing Up As A New Success Community Member](#).