SCRIBE

Release Notes
Scribe Adapter for Microsoft Dynamics CRM

Version	5.5.4
Release Date	February 18, 2016

Requirements

▸ Scribe Insight 7.9.1 or later

▸ Microsoft Dynamics CRM 4.0, 2011, 2013, 2015, or 2016

▸ Microsoft .NET Framework 4.5.2 Full

▸ A Dynamics CRM account - Online, On-Premise, or Partner-Hosted

▸ A licensed Dynamics CRM user account with local administrator privileges

⚠️ | If you are using Scribe Insight V 7.9.0 or earlier, do not upgrade the Adapter.

Additional Information

▸ Integrations with Microsoft Dynamics CRM 2011/2013 require Windows Identity Foundation (WIF). You can download WIF from http://www.microsoft.com/en-us/download/details.aspx?id=17331 Review the physical machine requirements before installing.

▸ If you are using any Scribe templates, verify in the release notes if it is compatible with this updated Adapter. See the Scribe Templates and StarterPaks Download page for release information.

▸ If your site uses Scribe Publishers for Dynamics CRM, reconnect and save each Publisher. Reconnecting with a Scribe Publisher for Dynamics CRM 4.0, may cause an error. For information, see Error in refreshUserInfo(): IDispatch error #647 ADP Error info: was not expected. There is an error in XML document (2,2) in the Scribe Success Community.

For information about other releases of the Scribe Adapter for Microsoft Dynamics CRM, see the Scribe Insight and Adapters Download page.

What's new in Version 5.5.4

This version of the adapter includes hot fixes created to resolve reported issues. For more information, see Fixed Issues.

Fixed Issues

Ticket #	Description
59851	D7061: ActivityParty migration in Bulk mode with multiple threads is not supported. Using ActivityParty migration in Bulk mode with multiple threads now causes an error message to appear.
79122, 79490, 79650	D12195: DTS failed on the first run with the following error: The given key was not present in the dictionary. Running the DTS a second time succeeded.
79416	D12092: User counts included enabled and disabled users.
80359	D15873: Performance was slow after upgrading to 5.5.3.

For details about the previous release, see Release Notes for the Scribe Adapter for Dynamics CRM, Version 5.5.3.

Known Issues

Case #	Description
—	D9490: Error occurs when mapping a team id to the ownerid field of an entity without mapping an owneridtype in an Update step: Systemuser with id = [guid] does not exist **Workaround:** Explicitly map the owneridtype.
43340	D5150/7068: CRM 4 publisher - uncheck the Retrieve Entire Object and XML message shows OLD value
46590	D6319/7067: Queries with child join and batch size below child count produce only 1 page of results.

Case #	Description
47719	D6545: activityfieldname and activitytypecode fields don't show in source.
	These are virtual fields and by nature cannot be queried. They are used to add or update an existing activity party, but do not exist on the actual entity. They don't exist on the source table because they would always be null.
	Workaround: Resolve this issue via a DTS:
	1. Seek on the activitypointer table with the activityId.
	2. Store the activityTypecode in a target variable.
	3. Create a fileLookup against the "participationtypemask" field in the activityparty table with a file using the following values:
	1="from" 7="organizer" 2="to" 8="regarding" 3="cc" 9="owner" 4="bcc" 10="resources" 5="requiredattendees" 11="customers" 6="optionalattendees"
	The "regarding" entries will fail on entities with no such field (e.g., email).
48891	D6817/7066: Running jobs using SQL scheduler with SP and crashed on run of second job
	When executing a DTS using the Workbench from the command line, the Dynamics CRM Adapter is incorrectly reading previous connection properties from the registry. These connection properties – the "last" connection properties entered in the connection dialog by the user – are used when the adapter connects in "silent mode", ie when jobs are run from the command line.
	Workaround: Use MessageProcessor.exe, rather than TWorkbench.exe, when executing jobs from the command line.
53844	D7917/7065: CRM Publisher 2011 or 2013 - Changed Fields Only causes problems when numeric fields are "nulled"

- Error when using Annotation entity as a source with Dynamics CRM 4.x connection. This issue occurs only when configuring the Annotation source entity as a Single Data Object (D7659).

  Workaround: Configure source as a Custom Query.

  This is not an issue with Dynamics CRM 2011. For more information, see Error when using Annotation entity as a source with Dynamics CRM 4.x connection in the Scribe Success Community.

- When upgrading a plug-in Dynamics CRM Publisher from V 4.0 to V 2011, you must manually remove the 4.0 Publisher. For more information, see Various errors concerning the Scribe Change History Plug-in in the Scribe Success Community.

Getting Help

Scribe is dedicated to providing information as quickly as possible to those who need it. We have created the Scribe Success Community, where you can find Scribe product information, engage in discussions with other Scribe users and Scribe employees. Searching for information does not require that you log into the Community. Logging in is required to begin a discussion or open a support case. See Signing Up As A New Success Community Member.

Always check the Scribe Help Library for the latest version of Scribe's Help files.

Feedback

Scribe is very interested in hearing about your experiences with our products and documentation. We invite you to join the Scribe Success Community, where we welcome your comments and suggestions for improvements. See Signing Up As A New Success Community Member.