

Release Notes Scribe Adapter for SalesLogix

Version 7.7.1

Release Date June 2, 2015

Requirements

▶ Scribe Insight 7.9.0

SalesLogix 8.0 or 8.1

The SalesLogix client must be installed on the same computer as the Adapter for SalesLogix

 You must be logged into a user account with local administrator privileges on the computer where you plan to install this adapter



If you are upgrading to SalesLogix 7.7.1, you must also upgrade to Scribe Insight 7.9.0. If you are not upgrading to SalesLogix 7.7.1, do not upgrade to Insight 7.9.0.

What's new in Version 7.7.1

Features

This version of the adapter represents a technical alignment with Scribe Insight 7.9.0.

Fixed Issues

Ticket #	Description
65629	D9433: Error occurred when updating addresses and using the use vfPrimary and vfShipping fields.

For details about the previous release, see the <u>Release Notes for the Scribe Adapter for SalesLogix Version 7.7.0</u>.

Known Issues

Ticket #	Description
56707, 57620	D8577: Seek step always fails with "Could not create WHERE clause." Update/insert step works with the same criteria.
64723	D9163: When editing and selecting metadata values from the dropdown list in the Adapter Metadata Configurator > Edit Metadata dialog, incorrect values are saved.

Upgrading From SalesLogix 7.7.0

Before you upgrade to SalesLogix 7.7.1 from SalesLogix 7.7.0:

- 1. Stop all Scribe Services and programs.
- 2. Uninstall SalesLogix Adapter v7.7.0.
- 3. On the Windows Control Panel, double click **Programs and Features**.
- 4. Double-click Scribe Insight.
- 5. Click **Next** and select the **Repair** option.
- 6. After the repair procedure completes, upgrade Insight and the SalesLogix Adapter.

If you have questions about this procedure, contact <u>Scribe Support</u> using the Open a Case button in the Scribe Success Community.

Set Up SalesLogix Connections

You must set up the SalesLogix database connections when you upgrade to version 7.7.1 or later of the SalesLogix Adapter.



Verify that the database connections in SalesLogix are configured before setting up the SalesLogix Adapter. For more information, see the SalesLogix documentation.

To set up the SalesLogix connections:

- 1. Log on to the Scribe system as administrator.
- With the SalesLogix Administrator's Bundle Manager (located in ..\Program Files\Scribe), install the appropriate Scribe bundle (Scribe*.sxb) for your database.
 - New SalesLogix installation:
 - Microsoft SQL Server Scribe MSSQL.sxb
 - Oracle Scribe Oracle.sxb

- SalesLogix Upgrade:
 - Microsoft SQL Server —
 Scribe Upgrade 6.x-7.x- MSSQL.sxb
 - Oracle —
 Scribe Upgrade 6.x-7.x Oracle.sxb
- 3. From the SalesLogix client, use the SalesLogix Data Link Manager to set up at least one SalesLogix database connection. These database connections are used when connecting to SalesLogix as either the source or the target.

Getting Help

Scribe is dedicated to providing information as quickly as possible to those who need it. We have created the <u>Scribe Success Community</u>, where you can find Scribe product information, engage in discussions with other Scribe users and Scribe employees. Searching for information does not require that you log into the Community. Logging in is required to begin a discussion or open a support case. See <u>Signing Up As A New Success Community Member</u>.

Always check the <u>Scribe Help Library</u> for the latest version of Scribe's Help files.

Feedback

Scribe is very interested in hearing about your experiences with our products and documentation. We invite you to join the <u>Scribe Success</u> <u>Community</u>, where we welcome your comments and suggestions for improvements. See <u>Signing Up As A New Success Community Member</u>.