



Release Notes

Scribe Adapter for SalesLogix

Version	7.7.2
Release Date	November 13, 2015

Requirements

- ▶ Scribe Insight 7.9.0 or later
 - ▶ SalesLogix 8.0 or later
- The SalesLogix client must be installed on the same computer as the Adapter for SalesLogix
- ▶ You must be logged into a user account with local administrator privileges on the computer where you plan to install this adapter



If you are upgrading to SalesLogix 7.7.2, you must also upgrade to Scribe Insight 7.9.1. **If you are not upgrading to SalesLogix 7.7.2, do not upgrade to Insight 7.9.0 or 7.9.1.**

What's new in Version 7.7.2

Features

- Includes bug fixes.

Fixed Issues

Ticket #	Description
65629	D9433: Resolved error occurring when updating addresses and using the use vfPrimary and vfShipping fields.
68256	D7040: Resolved error occurring when deleting Account records with attachments when those files did not exist.
71889, 74642	D4685: SalesLogix Adapter was reporting an inflated number of users.
74096	D4985: Resolved: <ul style="list-style-type: none">• On Insert, the following error occurred: PreInsert failed: KeyInfo not found.• On Update, the following error occurred: PreUpdate failed: Operator '=' is not for type 'DBNull' and string 'T'.

For details about the previous release, see the [Release Notes for the Scribe Adapter for SalesLogix Version 7.7.1](#).

Known Issues

Ticket #	Description
56707, 57620	D8577: Seek step always fails with "Could not create WHERE clause." Update/insert step works with the same criteria.
64723	D9163: When editing and selecting metadata values from the dropdown list in the Adapter Metadata Configurator > Edit Metadata dialog, incorrect values are saved.

Upgrading From SalesLogix 7.7.0

Before you upgrade to SalesLogix 7.7.2 from SalesLogix 7.7.0 or 7.7.1:

1. Stop all Scribe Services and programs.
2. Uninstall the **SalesLogix Adapter**.
3. On the Windows Control Panel, double click **Programs and Features**.
4. Double-click **Scribe Insight**.
5. Click **Next** and select the **Repair** option.
6. After the repair procedure completes, upgrade Insight and the SalesLogix Adapter.

If you have questions about this procedure, contact [Scribe Support](#) using the Open a Case button in the Scribe Success Community.

Setting Up SalesLogix Connections

You must set up the SalesLogix database connections when you upgrade to version 7.7.0 or later of the SalesLogix Adapter.



Verify that the database connections in SalesLogix are configured before setting up the SalesLogix Adapter. For more information, see the SalesLogix documentation.

To set up the SalesLogix connections:

1. Log on to the Scribe system as administrator.
2. With the SalesLogix Administrator's Bundle Manager (located in ..\Program Files\Scribe), install the appropriate Scribe bundle (Scribe*.sxb) for your database.
 - New SalesLogix installation:
 - Microsoft SQL Server — Scribe - MSSQL.sxb
 - Oracle — Scribe - Oracle.sxb
 - SalesLogix Upgrade:
 - Microsoft SQL Server — Scribe Upgrade 6.x-7.x- MSSQL.sxb
 - Oracle — Scribe Upgrade 6.x-7.x - Oracle.sxb
3. From the SalesLogix client, use the SalesLogix Data Link Manager to set up at least one SalesLogix database connection. These database connections are used when connecting to SalesLogix as either the [source](#) or the [target](#).

Getting Help

Scribe is dedicated to providing information as quickly as possible to those who need it. We have created the [Scribe Success Community](#), where you can find Scribe product information, engage in discussions with other Scribe users and Scribe employees. Searching for information does not require that you log into the Community. Logging in is required to begin a discussion or open a support case. See [Signing Up As A New Success Community Member](#).

Always check the [Scribe Help Library](#) for the latest version of Scribe's Help files.

Feedback

Scribe is very interested in hearing about your experiences with our products and documentation. We invite you to join the [Scribe Success Community](#), where we welcome your comments and suggestions for improvements. See [Signing Up As A New Success Community Member](#).